

CPTP Training Coordinator Webinar

February 2, 2021

Guest: Foster Alessi (OTS)

Updates

ILT Updates

- **Virtual Group 2 Capstones are now available**
 - Prebook if classes are full.
 - If you have an employee who will miss their G2 deadline, please send the employee's name, personnel number, and deadline date to Glyn Hays at Glyn.Hays@la.gov.
- **Core and Group 1 Programs**
 - Deadline extension through 3/31/2021 extensions beyond that will be on a on a case by case basis. Send your information to Glyn.Hays@la.gov.
 - Only scheduling Core and Group 1 in March.
 - Will be adding Group 2 in April.
 - Email Julie.Miller4@la.gov if you are looking to get in a course that appears full. There may be a seat available.
- **Program completions not on transcript**
 - Please cancel any bookings or prebookings of course(s) in the program.
 - Program completions are posted on Saturday nights or Sunday morning following the class, or last workshop.

WBT Updates

- When taking a course in **Firefox**, do not use "picture-in-picture function."
 - This stops the course from advancing.

OTS Updates

- **Flash Player /Errors Messages**
 - If Internet Explorer uses flash, it's obsolete; content is being blocked.
- Chrome is the most compatible and tested browser; most courses should play in Chrome.
- Settings changed in Chrome; if you don't change the settings, you will never get credit for a course.
- Courses works well in Edge, but you must change the setting process as Chrome.
- If you are having issues with OTS courses, OTS prefer if you would submit a help desk ticket.

TC Mail Bag

Q: We are interested in requesting a course be taught at our facility. Who do we contact?

A: Please contact Glyn Hays at Glyn.Hays@la.gov for more information. We, however, are not doing any live or in-person instructions at this time. We're looking into expanding other virtual courses.

Questions:

CPTPLSO.Coordinator@la.gov

Glyn.Hays@la.gov

Julie.Miller4@la.gov

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