

CPTP Training Coordinator Webinar

September 1, 2015

- A. September's webinar was the last of the set of prescribed dates. The webinars are created 6 dates at a time. This is to allow those who change roles and are no longer interested in the webinar to stop receiving reminders. Those interested in attending future webinars will need to register for the next 6 webinar dates.
- B. Reminder: Supervisors must be subscribed to the appropriate programs.
 - a. Those supervisors who were subscribed to the 2012 program and did not finish should be unsubscribed to the 2012 program and subscribed to the 2015 program.
- C. Prebooking continues to be the main indicator for CPTP to know which courses are in demand and needed. Please prebook.
- D. ILT Course Revisions
 - a. Providing Quality Service
 - i. The web-based courses covering customer service topics are NOT prerequisites to this course.
- E. ILT schedule on LEO through November 2015
- F. CPTP Policy Board Meeting to be held 10/13/15
 - a. Will update board on CPTP progress for the past year
 - b. Professional Certificate recipients will be honored
 - c. Training Coordinators are welcome